THORN LIGHTING NEWS

The Newspaper for all THORN Lighting employees

No. 9 MARCH 1989

Record first

RECORD first half results for THORN EMI were announced on December 8.

In the six months to September 30 1988, profit before taxation grew by 57 per cent to £95.2m from £60.7m in the same period last year, on a turnover of £1,480.1m (£1,421.1m).

half results

Earnings per Ordinary Share rose to 19.9p from 13.7p - an increase of 45 per cent . Interim dividend increased by 25 per cent to 7.5p (6.0p)



The winners of the Project Team of the Year award at Lighting Systems Division Conference - Leigh Thomasson and Simon Rozenberg, of Enfield, Nick Burton of Wednesbury, and Ken Mann, also of Enfield - developed a new range of aluminium columns. See page seven.

INSIDE

Local news p2

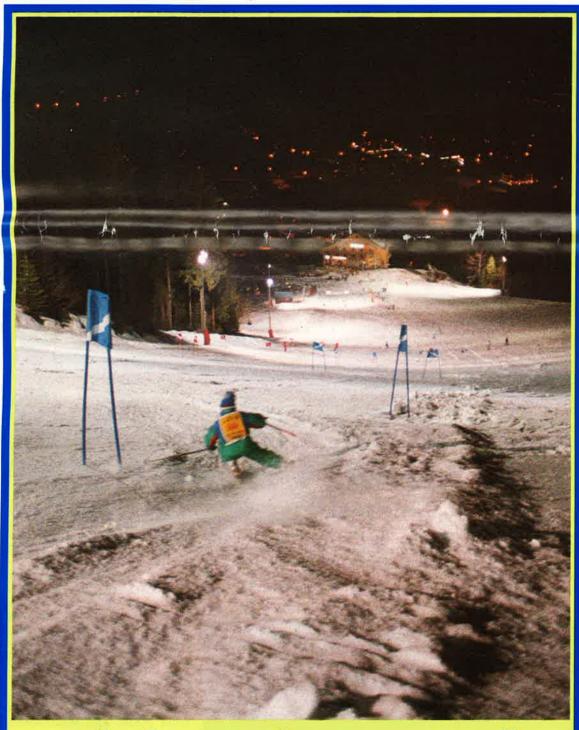
Focus on
Merthyr
Tydfil p4 & 5

Staff sales p5

Say G'day p6

Conferences p7

Lighting
Solutions p8



High performance!

THE enormous number of people who annually migrate to Europe's ski resorts has created tremendous pressure on the slopes. Some resorts in France have overcome the problem by introducing floodlit skiing.

At Carroz d'Araches (above), high performance floodlights incorporating 2kW metal halide lamps were installed by Europhane, the French company recently acquired for THORN Lighting. The floodlights overcome disability glare and the lamps offer excellent colour rendering.

Each ski resort is different and, as a result, each lighting scheme must be designed to provide maximum safety. Europhane are considered to be experts, having lit a number of famous French resorts.

The slopes at Carroz d'Araches, are now open from 9am to 11pm. The serious business of training the national team can now take place at night, and more "apres ski" can be found on the slopes as well as in the bars!

VENTURE EXPANDS FAREAST MARKET

THORN EMI and Jardine Engineering Corporation have announced the formation of a 50/50 joint venture lighting business in Hong Kong.

THORN Lighting (Hong Kong) will have access to the full range of THORN Lighting fittings and sources in serving its local market and in exporting to the Philippines, Macao and Taiwan. Importantly, it will also focus on developing major lighting project business with China - an immensely valuable and expanding market.

The Jardine Engineering Corporation has been THORN Lighting's agent in Hong Kong and China since 1951. Through the joint venture this productive and profitable relationship will be able to concentrate even more effectively on the growing market opportunities for lighting products and systems.

Hamish Bryce, managing director of THORN Lighting, comments: "In line with THORN EMI's international strategy, our programme of worldwide growth is targeting all significant markets for lighting products".

"Taken together, our Hong Kong joint venture, our activities in Malaysia and Singapore, and our now very substantial Australian strengths, add up to a powerful presence in the Asia Pacific region - one of the world's fastest growing lighting markets."

"The Hong Kong company will be suplied by our Malaysian activity,

as well as by our integrated network of manufacturing operations internationally."

THORN Lighting's record of international growth is reflected in its increasingly strong base for expansion in the Asia Pacific region. The recent acquisition of the lighting group of Howard Smith Industries in Australia was a key strategic move.

Other recent developments in the region have included establishing a sales company in Singapore to cover Indonesia, Thailand and Brunei, and the formation of a manufacturing joint venture in Malaysia.

Willy Huang, managing director of Jardine Engineering, said: "We have been acting as agent for THORN Lighting for many years and have long been convinced that there is much we can do together. We see this venture as paving the way for further co-operation between Jardine's and THORN EMI."

Steve Grao has been appointed general manager and the business address is: THORN Lighting (HK) Company, Jardine Engineering House, 260 King's Road, PO Box 517 GPO, Hong Kong.

Tel: 5-8071717; Tlx: 74382 Jmeng; Fax: 5-669318.



amp lighter





Brigade does its stuff!

DESPITE many changes on the Leicester Site and in the Site Fire Brigade, a full programme of training and competitions was fulfilled during

Chief Officer Joe Franklin left the Company during late 1987 as did long serving Brigade members Bill Shepherd, Graham Dexter and Richard Coale.

These losses could have had a serious effect on the Brigade, but newly appointed Chief Officer Alan Lowe, Second Officer Alan Searle and Third Officer Alan Gould recruited more members, stepped up the training programme, and put in much effort to maintain the Brigade.

In several practice "turnouts" and a small number of real incidents during the year, all Brigade members acquitted themselves very well. Several members attended a full breathing apparatus course at Coventry and a recent follow-up one-day course.

The Brigade entered the usual District Drill Competitions

Two young "fans" of Leicester Site Fire Brigade, plus the Aggregate Shield and other trophies, are pictured

Chohan, Fireman Pete Robinson, Fireman Pete Chivers, Chief Officer Alan Lowe, former Chief Officer Joe Franklin

throughout the summer with the National Camp and Training Week brought the season to a close in early September.

Results overall were good, but the result at the South Midlands District Competition at Hemel Hepstead in June was the most satisfying.

The team carried off three first places, one second place and two third places out of a possible nine event programme. This excellent result gave the team the Aggregate Shield.

'WONDERFUL TEAM'

ROGER Dennett, general manager of Discharge Lamp Division, Leicester, left the Company at the end of January to take up an appointment as general manager of Valeo Lighting.

Valeo, a French company, is Europe's largest manufacturer of car lighting systems. In his new position, Roger will be responsible for setting up the entire operation.

The business plan has to be written, after which he will seek land on which to build a new factory. Valeo Lighting is already supplying products to the UK car market, direct from France and, having won the contract for the new Rover car, is committed to establishing a business in the UK.

Roger said, "It is a unique, possibly once in a lifetime opportunity, which I felt I could not let pass by. I shall be very sad to leave THORN Lighting, especially the wonderful team of people here at Leicester.

"We have made tremendous progress, but there is much work still to be done. The foundation and footings have been laid, and the first floor is almost built. I am confident that the team will continue to devlop and that the business will grow.

The Sports and Social Club Children's Christmas Party was enjoyed by 140 five to eight year olds in the Restaurant. They were entertained by Uncle Brian and two clowns. Tea was arranged by the Catering Department, and Father Christmas paid a surprise visit at the end of the party. A competition for the best fancy dress worn by the helpers was judged by the children, and won by "Mr and Mrs Piggy" - Neil Lewin and Andy Watson.

The nine to eleven year old children went to a performance of Jack and the Beanstalk at the DeMontfort

How about giving help?

THE Lamplighter page in this newspaper is exclusive to Leicester and is one of the best.

It usually manages to produce a good selection of news and events, but that is hardly surprising considering that it is one

of the company's largest UK sites.

Steve Finney, personnel manager, submits most of the news, with the support from two or three contributors. However, this team of correspondents needs to be consolidated.

If you feel that you would like to contribute to Lamplighter - an important vehicle for communication - please contact Steve Finney as soon as possible.

Your paper needs you if it is to survive.

Thank you

THANKS to all employees on Leicester site for the magnificent response to the charity appeal of 1988. In total, we have given £1500 to the Samaritans, which was made up mainly through fund raising and a site collection. Employees managed to raise in excess of £1200, and the company made it up to a nice round £1500.

I hope that we can count on your continued support this year when we will be "adopting" the Leicester Special Olympics for the disabled which are held in Leicester on August 18-26.

Well done - and thanks to everybody concerned.

STEVE FINNEY Personnel Manager



Long service awards were recently presented by the managing director Hamish Bryce. Afterwards the, recipients and guests joined senior managers at a buffet provided by the Catering Department.

The photograph shows, standing, from left: Mr R.L. Holdron, director

and general manger Light Sources Division, Mr K.R. Wolfe, manufacturing manager Halogen Division, Stones, production manager Large Lamps and Filaments Halogen Division, Mr T. Raven, production manager Auto and Miniature, Mr M.J. Flay, site training (recipient), Mr H. Bryce, Mr R.F.S. Dennett

general manager Discharge, Mr D. Brown, Lamp Engineering, (recipient), and, front, Mr R.B. Page, Lamp Engineering (recipient), Mr J. Allen, Coiling (recipient), Mrs T. Padol, Halogen (recipient), Mr A.A. Taylor, Bulk Warehouse (recipient), and Mr T. Moore, Ancillary (recipient).

Champagne for all

THE Annual Sports and Social Club cheese and wine evening was held in November in the Restaurant.

A superb evening was given by Mr Attias, a wine merchant from Ashby. He brought excellent wines, a vintage port, brandy and champagne for everyone to sample. Cheese and "nibbles" were arranged by the ladies of the committee.

A raffle for a bottle of wine, donated by Mr Attias, was won by Mr E. Ball, Security.



Standing, from left: Chris Tomlinson, factory manager; Bill Greener, managing director, THORN Lighting Malaysia; Tan Eng Ghee, marketing manager; Leonard Kwek, company sectretary; Tiong Chak Lim, sales engineer; seated: Janet Teh, accounts assistant; Hamish Bryce, managing director, THORN Lighting, and Sandra Woodworth, secretary.

'Not many people know that!'

"NOT alot of people know that" is a famous quote attributed to Michael Caine. But how many of us know that Malaysia in South East Asia is 1.369 times the size of the UK; that it has mountains nearly four times the height of Snowdon and that it is home to THORN lighting's latest factory? Yet it is all true.

Lighting's latest factory? Yet, it is all true.

Is is also true that THORN Lighting has had a presence in Malaysia for many years, selling products through two main agents - PTE and SRI DINA. The most successful activity was in the sale of streetlighting and floodlighting fittings.

Sometimes, THORN Lighting commissioned Advance Industries Malaysia to manufacture THORN - branded louvred ceiling fittings.

Meanwhile, product development work in the UK, on the Alpha and Beta street lighting lantern ranges led to the production of these fittings in GRP rather than metal. While this meant that the quality of the fittings improved, it threatened the solid market share in Malaysia, where tariffs on the import of GRP products were 25 per cent as opposed to five per cent on metal products.

An investigation team was sent to Malaysia to look at the possibility of manufacturing GRP products in order to retain and more importantly increase market share. The Malaysian government responded positively to the approaches, and incentives for the introduction of new technology to the country were found to be available.

In May 1988, as a direct result of the team's findings, the joint venture company, known as THORN Lighting Manufacturing Industries Sdn Bhd, was established. THORN Lighting holds 51 per cent, with Sri Dina and Advance Industries holding 24½ percent each.

The company, headed by Bill Greener, has begun to build on the existing sales and manufacturing expertise, which the partners had already established, and will be able to respond to the growing streetlighting and floodlighting market in the area. The joint venture also represents an important strategic step in the espansion of THORN Lighting's international business in the Asia Pacific Region.

The existing operations in Australia (strengthened with the recent acquisition of ALI) and New Zealand, the opening of the office in Singapore, headed by Graham Dennis, and the establishment of the joint venture in Malaysia confirm this strategy - and it has been reinforced with a new joint venture company in Hong Kong, headed by Steve Grao.

Hamish Bryce recently visited the new company in Malaysia to see how work on the new factory was progressing and to meet the new staff.

Letters to the Editor

Dear Editor, While leafing through the pages of the history book, *The First Sixty Years*, I noticed a bit of a howler concerning the location of one of Sir Jules Thorn's early factories. I'm quite sure it was a deliberate mistake on the part of the editor, but I wonder if anyone else noticed it? Perhaps you might care to pose this question to your readership in the form of a competition? I enclose, on a separate sheet your first correct answer!

J. EVAMY ENFIELD

The Editor replies: What a perceptive



reader! And quite correct, too. Did any other readers spot the deliberate mistake referred to above? All answers to the Editor by March 31, please. First correct entry to be drawn will receive a Casio Quartz alarm clock.

Dear Editor, I would like to say how very much all of us from Omega who have just attended the Forward to Retirement course enjoyed it and would like to thank those at the Training Department who arranged it for us.

We all found the course quite enlightening and were very well looked after at Theobalds Park College.

We thoroughly recommend the course to all who follow us, and are looking forward to our life of leisure.

FREIDA HASKETT

THE KEY IS

"A DRAMATIC improvement in profit and an equally good reduction in scrap is the best measure of the success which Light Sources Division has achieved in the last year," said Richard Holdron, director and general manager at Light Sources Division's second manufacturing conference in November.

"This has arisen from an improvement in manufacturing effectiveness through reductions in scrap."

James Moore, Fluorescent Division general manager, told the conference, "An obsession with quality and a relentless desire for continual improvement are the two keys to the continued success of the business".

He continued, "These two factors form the very heart of Light Sources Division's Quality Policy and the guidelines for implementing it are laid down in the Manufacturing Policy"

"In a nutshell, these guidelines are two-fold: continually to improve the service to customers and continually to reduce costs. And quality is the thread - finding better ways of doing every task should become a way of life for everyone."

The conference, held in Northampton, provided delegates with the opportunity to find out what colleagues in other divisions had been doing since the manufacturing and supplier development policies were introduced in 1987.

Peter Molesdale reviewed the Discharge Lamp Division's experience. Teamwork, he said, had been the key to the successes which had been achieved at Leicester. Operators and supervisors alike had the feeling that they really could influence change.

There was little point in encouraging people to think of ways of improving their performance if they felt they could not voice their opinions, or if they were never tried

out. Everyone had undergone some form of training - from the JIT day to an Open University course on Engineer

Manufacturing Systems Engineering.

Worksheets had been developed, and product and process specifications had been improved in line with the operational requirements of JIT manufacturing. A series of performance measures had been set up based on analyses of scrap, production plan achievement, lead

times and stock turns.

Finally, a task force had been set up to improve the production techniques on the Arcstream lamp line. This task force had established the market requirements for the next four years and introduced a "clean air" process, which improved the quality of the finished lamp.

The greatest success had been in reducing the change over time on the arc tube exhaust process from one and a half hours to ten minutes.

The success of the Arcstream task force had lead to the intention to set up others to measure the performance of the SON and SOX lines.

Graham Avery, of Halogen Division, reported on the visible improvements which went hand in hand with Cell production. The areas were clean, there was little work in progress, and each station had a clear and concise worksheet. The results were to be seen in dramatic improvements in lead times, scrap, and the reduction in rehandling.

Successes

Keith Bailey, Bruce Powell and Stan Gillard, from the Fluorescent Division, reported similar successes, but each made it clear that there was still a great deal of work to be done because since there is no standard there is always room for improvement.

A review of the training programme showed that the JIT day and the video - "Just in Time: a new way of working" - had been

extremely effective as had the Open University Manufacturing Systems Engineering course and the Manufacturing Handbook.

The training programme did have some shortfalls and the new Manufacturing Training manager, John Hughes, who joined the division at the end of 1988, was charged with the task of developing a training programme.

Two further radical concepts were introduced at Northampton. A departure from the traditional attitude to suppliers was introduced by Robin Jones. The aim is simply to treat suppliers as partners rather than "enemies".

The overriding priority is quality - how best to improve delivery times and delivery quantities? How best to improve to ensure the highest quality of materials and components? How

best to improve existing relationships with suppliers?

The commitment to this new concept was underlined in the first supplier conference, held in December. The appointment of a Supplier Development manager, Brian Russell, to cement the links and co-ordinate the work in this area, was also announced. The promise to offer training assistance to suppliers was made, as was the acceptance that we ourselves had contributed to the inadequate supplier performance through poor specifications and eratic scheduling.

specifications and eratic scheduling.
Finally, Steve Howe introduced
Taguchi quality engineering methods, which are intended to help
the businesses optimise product
design and manufacturing processes
through the introduction of quality
at the earliest stage of new product
development. Steve has responsiblity
for co-ordinating the Taguchi
experimentation teams throughout
the Light Sources Division.

The conference set a 50 per cent scrap reduction target for this year and called for implementation plans to enable this target to be achieved.

lt happens in Paris

FOUR hundred colleagues from Lighting Systems and 250 customers were flown to Paris in November for the annual sales and customer conference.

Under the slogan, "Making it Happen", the conference reviewed the achievements of the year and outlined plans for the future.

Paris was chosen as the venue to mark THORN Lighting's 60th anniversary, and it was an appropriate setting at which to welcome our new Europhane colleagues.

Andrew Osmond told the conference that the 60th year had been successful. Profits were up 50 per cent, and acquisitions and joint ventures confirmed THORN's position as the largest producer of light fittings outside the US and Japan.

Acknowledging the shortfalls in the customer service programme, he promised that things would improve. "The risks of not making such a major policy change far outweigh the temporary risks associated with the mechanics of the change itself,"

Clive Wheeler (Manufacturing),Lou Bedocs (Development), Bill Milford (Sales) and Eddie Minshull,



The project team responsible for the development of the Controlled Visual Amenity (C-VAS) System. Standing, from left: Richard McCarthy, Enfield; Terry Over, Enfield; Barry Faulkner, JEL; Dave Hutchinson, Spennymoor; lain Maclean, Enfield; Lou Bedocs, Enfield. Seated: Gerry Tovell, BDC Islington; Tom Golland, Enfield; Giles Scott, Enfield; Tom Fairhurst, Cardiff. Team member Ken Mann was unable to be in Paris, but received his award in Enfield.

(Marketing), explained how they were "Making it Happen" in their areas. Lars Redin described how THORN Jarnkonst had experienced an exciting and successful first year, and Hamish Bryce outlined THORN Lighting's strengths and weaknesses and the strategy for future success.

Marketing managers Malcolm Booth, Peter Gay and Derek Rankin, outlined their marketing strategies for 1989, and introduced new products, including sealed Lightstream lamps, Cityscape, and the new controlled Visual Amenity System (C-VAS).

Sir John Harvey Jones, retired chairman of ICI, was guest speaker. His book, Making it Happen,

provided the conference with its slogan. He stressed that it was vital to maintain professionalism in order to meet the challenges which 1992 would pose.

Sir John was also guest at the gala dinner and presented awards to members of the Sales and Marketing departments: Sales Representative of the Year: Janet Davies, Manchester; Sales Manager of the Year: Paul Bolton, Cardiff; Regional Manager of the Year: Peter Butler, Manchester; Product team of the Year: Leigh Thomasson, Simon Rozenberg, Nick Burton and Ken Mann.

The conference concluded for most delegates with a guided tour of Paris.

Competitions winners

THE winners of our Christmas competitions are as follows: Spot the Difference - Doris Price, of Plastics, Hereford, who wins a bottle of brandy; Know Your Business - D. Blair, of Sales, Larkhall, wins £15; Christmas Wordsearch - Maureen Parker of Belfast wins a cordless jug kettle.

FOCUS ON MERTHYR TYDFIL

John Chilvers, design draughtsman.



Tommy Townsend, quality manager.



Lawrence Robinson project engineer.



Dominic Sullivan, filament superintendant.



Gareth Lyons,



Brian Lewis, training officer.

e's where to s chanical poet

MANY tourists visit the Welsh valley which has the town of Merthyr Tydfil at its head. In that town is a factory which is helping a new lighting mood sweep the country. Softglow is a phenomenon which has taken domestic lighting by storm.

Yet there is nothing muted about THORN Lighting's Merthyr establishment. Originally the first lamp factory to be set up away from Enfield by Sir Jules Thorn in 1948, the business has pulled through hard times and is now going all out to win in the toughest possible competitive environment.

This was the factory which THORN's Incandescent Lighting Division selected a year ago to produce Softglow - a new breed of lamp whose light tones with the pastel hues large numbers of people are choosing for their homes.

Merthyr is well equipped to fuel the latest incandescent lighting revolution. In the continuing transformation from financial loss maker to profitability, it has shed almost half its workforce to a lean 600, abandoned wasteful demarcations and practices, and is embracing new methods and technologies. Increasingly, enlightened attitudes and labour flexibility are enabling the present management to tackle ferocious competition head on - and win.

Take methods of working. Any production engineer visiting the factory after a five or ten year break would be amazed at the changes. No longer does mass production mean bigger and more remote production lines, with lamp making being broken down into ever smaller stages.

Individuals

In some areas, that system has gone into reverse. Now, as members of small teams in manufacturing cells, individuals can handle the whole process themselves from raw materials to final products, and have a big say in organising their own work routines. As a result, some of the challenge and satisfaction previously engineered out of work have come back in. People are beginning to work effectively without finding the work any harder.

Teams enjoy trying to beat targets they have a hand in setting themselves, and can aim to be the best in the shop. Those working actually on the job have always been the best at spotting flaws in methods and suggesting improvements. The cell structure makes use of this human desire to do a better job.

Teams can even ask for capital investment after studying a problem and deciding new machines or facilities are needed. Management will listen and, if the case is well justified, will normally

oblige.
"It's almost like running your own small business," says factory manager Geraint Venn, who has been spearheading commitments to the introduction of improved systems of working.

"It's harking back to the pride the old craftsmen had in their work before the industrial revolution. We have always known that people work best in small groups, but somehow lost sight of it at a time when technology was pushing us in a different direction."

Early days

It's early days for manufacturing cells at Merthyr, but those who work in the first, Cell 1, formed in early 1988 to produce filaments, are already convinced that small is beautiful. Lorna Jones and Lew Evans both volunteered for the cell, and would not want to return to line production.

Lew is responsible for operations on the cell's advanced retractable mandrel machine, known as 'ET'. (Another is called 'R2D2'). He finds great interest in his work and looks forward to training opportunities which will help him add to his skills.

Lorna, who used to examine filaments as quality inspector, finds



her work more varied now, and an improvement on being 'chained to a bench'. Among her tasks are lacing and pin changing, and she has taken on furnacing, a new operation for her.

Dominic Sullivan, who as senior superintendent is in charge of filament production, is more than pleased with the first cell.

'We used to handle a filament 25 times and it travelled two kilometres as it passed through 11 production stations. If there was a problem it used to take us two hours to track a part. We were building in faults and then rejecting an unacceptably high percentage of our output in inspection."

The cell allows everything to happen within a small area with far fewer separate operations. Rejects are now down very substantially and material wastage is now less than a quarter of

Dominic, who has three more cells about to come into operation and is planning nine or ten altogether, is clear about human benefits.

"It's given the groups a sense of ownership. They have control of the total job of producing a filament. All problems are logged and you can see major faults straight away. The groups have brainstorming meetings and 80 per cent of their ideas are being

"Absenteeism, already low, has gone down still more and we have people on the conventional lines queueing up to join cells as they are formed."

The lamp factory is now following filaments in adopting the cell philosophy and has recently commissioned its first cell.

Partnership

Modern business has to be a partnership of people and machines, and Merthyr has matched attention to the human dimension with investment in technology. Much of the production still takes place on conventional production lines, but tuned to a high pitch of perfection with mechanisation of all repetitive tasks.

In fact, so mechanical (and hydraulic and pneumatic) in character is the machinery that graduates come from companies throughout the UK - Ford included - to witness mechanical poetry in motion.

A walk around the five major production lines in the two-storey factory reveals lamps and filaments being formed before one's very eyes.

Machines like enormous carousels, some with over 100 heads, carry glass in all stages of heating and cooling, envelopes being formed, exhausted, flushed and filled, stems being attached to filaments, bulbs having their filaments introduced and sealed, then being capped, lamps being aged - and all the many operations associated with producing top quality lamps.

Some of the machines have a functional beauty of their own. In one, filaments hang like spiders' necklaces, ready to be nudged into position to receive their support wires. At other stations, glass glows progressively hotter as lamps are drawn to shape in stages.

Everything possible has been done to phase out repetitive labour. Many intricate filaments can now be wound automatically, though much fine and intricate work still has to be done manually by highly skilled operators selected initially for their steady hands and dexterity. Machines can, however, cut, mount and sinter filaments, operating to close tolerances.

Factory planning manager Eddie Griffiths, (brother of Phil) says, "Twenty years ago you would need a dozen to 15 people to run a line. Now, the lines turn out much more and need only six to

eight operators." Mechanical eng on for ever. The and project manage who keeps tabs on and even artificia machinery genera

The chip has a acquisition and n level software car diagrams which i lower and upper cl identify faulty hea

This saves an and further impre the pipeline will, the fault is, but als

Enhanced man accompanied by t philosophy items sooner, no later large stocks of un become a thing achieved, resultin use in the business

Away from the packaging to mee Tesco and many a wide variety of machines.

To add Softglov at Merthyr has n market research re light to compleme to create an up-ma

The solution ad are deposited onto producing Softgle and has produced to double regular campaign under become a commer

The lamps are p into eye-catching 10-way outer, 40 t Softglows in subt and Apple White

Although an in rate of production only priority. As fa continually to kee the board. The n we have to mair continuous imp particularly in the

"We have a ski workers are dedica to stay. In rece commitment to cl we are forging a be trying to see us of



Jackie Sullivan, quality control 'B' line.



Val Morris, packing 'C' line



Doreen Roberts, Cell 2.

ineering, no matter how refined, cannot be relied microchip is beginning to make its presence felt, ger Trevor Griffiths (no relation to the brothers), future technology, has no doubt that electronics al intelligence will be at the heart of the next

Monitoring system

lready come to Merthyr in the form of a data nonitoring system. Workstations driven by high n tell engineers and operators at a glance, via mimic the plant, the status of any part in the hains of the production lines, and can immediately ds for engineering attention.

enormous amount of human fault finding time oves material efficiency. Enhancements now in within a year, not only tell an engineer where so how to fix it!

sufacturing flexibility based on cells has been the introduction of 'Just in Time'. Under the JIT are produced only when they are wanted - no so that at every stage in the production process, nfinished and finished items waiting on shelves of the past. Major stock reductions have been Freda Rowling, Cell 1. g in capital being released for more productive

c lines, major investments have been made in et specific needs of the big retailers like ASDA, others. Lamps are automatically packaged into f attractive retail packs by the latest adaptable

Different lamps

to the range of different lamps already produced eant further significant investment. As soon as vealed a growing niche for a soft-coloured diffuse ent home decor, research on acceptable methods arket effect began at Merthyr.

lopted was a process whereby powdered pigments o the inside of the lamp envelope. THORN began ow in conventional pear shaped bulbs last May well over 200,000 to date, with demand continuing rly. Supported by a major consumer advertising the Mazda brand name, Softglow has rapidly

backaged by a new high-speed machine at Merthyr blister packs, permitting easy selection. In a new

bulbs give the retailer a complete range of Mazda tle Rose White, Apricot White, Primrose White

nmediate emphasis at Merthyr is to increase the n of the highly successful Softglow, it is not the actory manager Geraint Venn explains: "We have ep battling away at productivity and costs across new production systems are very promising and ntain and increase our momentum in making provements in manufacturing effectiveness, use of materials and process time.

lled and intelligent labour force at Merthyr. Our ated to this locality and, once they are here, prefer ent times they have shown an encouraging hange in the way we all work and, between us, etter future for this factory, despite the competition





Mike Collins, 'C' line.





Eddy Price, Cell 1.

WIDER RANGE OF BARGAINS

THERE have been many changes within the THORN EMI Group of Companies during the past 12 months and the Editor has kindly allowed us space to tell you about what is happening in Staff Sales.

First and most important we are still here. The change of name to Mistral Consumer Sales has no significance to THORN EMI employees. The reason for it was to allow us to maintain shops at Enfield, Gosport, Spennymoor and Stechford, and we are very pleased that the new owners of Ferguson and Tricity/ Parkinson Cowan wish us to stay

This arrangement not only benefits all employees but allows us to maintain links with our

Secondly, we will still be cheap. Our commercial arrangements with former THORN Companies have not changed. We manage to offer a discount because we run at very low overheads, and we aim to show a 10 per cent or more saving on prices in the High Street, while providing the same or a better level of after sales service.

Introduced

The main difference you will see is that we shall be able to offer more brands now we are not competing with THORN Companies. Indesit and Philips for washing machines and refrigeration products are brands you will see that have been introduced in our catalogue, available in August.

The new Staff Sales catalogue gives comprehensive details of the majority of items available from MCS. By telephoning you can request your copy to be sent direct to you at your place of

Price lists, product leaflets and order forms are available from MCS, but orders on Company headed paper will also be accepted so long as a cheque is enclosed.

Those of you with Access or

'We know we can save you money'

Visa cards may find it even easier to make your order by telephone (on 01-805-6611, Network 248).

Provided an item is in stock, we can deliver within 10 days from the date of the order being received in the office.

This is much quicker than the usual mail order service available from other companies and we also offer a seven day money back guarantee if, for any reason, a customer is dissatisfied with their purchase.

We offer a comprehensive after sales service on all products sold and the initial 12 month warranty period can be extended on almost all major items following a single payment made within 28 days of purchase. Details of this scheme will be sent to everyone with their receipt.

To summarise, the THORN EMI Staff Sales facility is still here and will remain so, provided enough employees wish to avail themselves of this benefit.

As you can imagine we have been through a difficult period over the last few months, but we are certain that not only can we provide an efficient service to all UK employees, but also we can save our customers a great deal of money on a variety of items. Please telephone us at the number given below if you require any further information.

All we ask is that you look at Staff Sales prices before buying from elsewhere. We know we can save you money.

To place your order, or for more information, please contact either your local Staff Sales shop or MCS Limited, Unit 2 Great Cambridge Industrial Estate, Lincoln Road, Enfield, Middx. EN1 1SH (Tel 01-805-6611, Network 248).

What the papers say

THORN Lighting, subsidiary of the THORN EMI electronics and entertainment group, has established a joint venture in Hong Kong. The 50-50 agreement with Jardine Engineering of Hong Kong replaces a 37-year arrangement under which Jardine acted as THORN's local agent to the colony and in China.

The new company will also handle sales to Taiwan, Macao and the Philippines. THORN is aiming especially to win large contracts for lighting projects in China.

Financial Times

WHAT has been termed "a particularly exciting and important move" has been announced by THORN EMI. The company is set to acquire the Sydney-based lighting group of Howard Smith Pty, subject to approval by the Foreign Investments Review Board.

The group comprises three trading operations: Associated Lighting Industries and the Rymer and Kempthorne activities, with a turnover last year of A\$64.4m.

DON'T get grumpy, but we are going to mention THORN Lighting again. They shipped a large number of contractors, wholesalers and specifiers over to Paris to let everybody know how good they are, and their plans for future products etc.

It was a wonderfully organised enjoyable event - in addition to the hard four hour sell there was a gala dinner and cabaret and guided

Electrical Contractor

Names in the news

LARS Redin, director of operations, Northern Europe and Thierry Vays-sette, chief executive of Europhane, have joined THORN Lighting Executive

With the acquisition of the Lighting interests of the Howard Smith Group in Australia, THORN Lighting's operations in the region have been substantailly increased in size and scope. Eric Whall is finalising the plans to integrate the THORN and ALI businesses, and details of the or-ganisation will be published in the near future.

Lorenzo Maccalli factory operations manager of SIVI, Italy, is leaving to take up an external appointment. Production managers Giugliano Merlo and Luciano Brunelli will report direct to Pier Carli.

Jonas Forslund is joining Torsten

Korsells' team at THORN Jarnkonst, Sweden, as personnel manger.

Bob French, Canada has decided to relinquish his responsibilities as vicepresident Sales.

Oivind Danielsen, formerly technical manager, has been appointed managing director of THORN Scanlux AS in Norway. He replaces **Knut Stormby**, who is leaving the company.

Janet Carter, Secretary to Bob Steele, is leaving the company at the end of the year, and Jane Constantinou has been appointed.

Mike Bonshor, financial executive for the HQ Central functions, is now responsible for Export Accounts and the Bought Ledger.

Brian Russell has joined as Light Sources supplier development manager reporting to Richard Holdron. He

was with Magneti Marelli in Birmingham.

Roger Duarte has joined as cash manager, Lighting Systems, responsible to David Hazel, director of finance.

Robin Birch has accepted an invitation to join the THORN Lighting Executive Board as a non-executive director for one year from this January.

Robin Birch is a Civil Service under secretary and is director, Regional Organisation of the DSS, an activity with some 500 local offices employing some 65,000 people. It is particularly in the area of policy formulation and implementation where we believe Robin Birch can bring his experience to the Company. He will attend the Executive and Staff Executive Board Meetings each month.

 The acquisition of the lighting group of Howard Smith Industries for £28m, was agreed in Sydney, Australia, in October. The creation of THORN ALI, market leaders in

The picture (right) shows the main participants in the negotiations at the signing ceremony: standing, from left; John Slater, managing director of THORN EMI's corporate

office in Australia; Roy Sims, general manager, THORN ALI; Jim Parker, finance director, THORN EMI corporate; seated, Eric Whall,

regional manager of Australasia; Brian Conner, manufacturing engineering manager, THORN ALI.

Australia, was complete.



Lars Redin

Thierry Vaysette

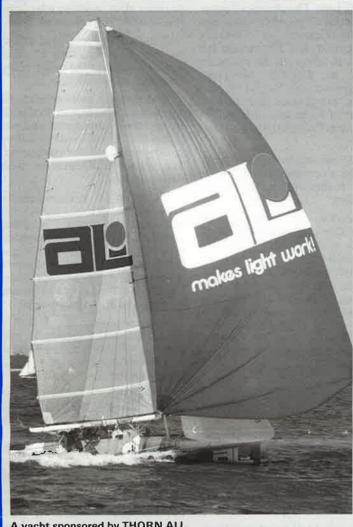
Eric Whall

Joe Maley, director of Distribution has decided to leave the Company to interests outside THORN pursue Lighting. Pending a further announcement those previously responsible to Joe Maley will now report directly to Andrew Osmond.

Roger Dennett, general manager Discharge Business, is taking the opportunity of returning to the motor

With effect from February 1, and until Roger's successor has been appointed, Len Noyce and Stuart Wale take responsibility for the overall management of the Discharge business and will report directly to Richard Holdron.

John Cooper, sales ledger manager, Lighting Systems Division, took early retirement at Christmas.



A yacht sponsored by THORN ALI.

and "Over the Rainbow".

through the purchase of a US

group, SBK Entertainment

to a questionnaire from

THORN EMI concerning satel-

lite TV, expressing their interest

in paying for a rental package.

The satellite equipment, from

Grundig, would cost £69.99 to

install with a monthly rental fee

HIEF executives of the main

businesses of the Technology

Group will report directly to

THORN EMI plc from March

THORN EMI Flow-Measure-

ment and continue to advise the

The copyrights are being acquired

TEN Thousand people responded

World Inc.

of £19.99.

Its organisation centres on a 140,000 sq ft factory in an outer

suburb of Sydney half-way between the city centre and the Blue Mountains.

ALI has the distinction of having provided the luminaires for the most prestigious and tallest buildings in every capital city of Australia and the exterior lighting for the new Parliamentary zone in Canberra.

In 1958, two employees of Johnson & Philips, electrical merchants, discovered a niche in the Australia market for cable harnesses - lay-in wiring sets for domestic appliances. As Johnson & Philips were not interested, the two employees left, and formed their own company, Cable and Electrical Supplies.

the New South Wales agency for Regina Lighting, a company still operating but now with approx-



ALI has been market leader in light fittings supply for many years.

A second factory, 30,000 sq ft, is at Wetherill Park, a further five miles towards the Blue Mountains. Separate sales and distribution

centres are in Brisbane, Newcastle, Sydney, Canberra, Melbourne, Hobart, Adelaide and Perth. Export territories include New Zealand, Fiji, Solomon Islands, Papua New Guinea, Hong Kong, Singapore and Bahrein.

The interior lighting to the new Parliament House in Canberra, was supplied by Rymer.

In 1960, seeking additional products for CES, they took on



Associated Lighting Industries' factory at Smithfield, New South Wales.

imately one-twentieth the sales of ALI. By 1964, CES had been renamed Associated Lighting Industries, and in 1967 was purchased by J. Blackwood & Sons as part of that company's diversification plan.

ALI was relocated in 1971 to its present position, the building having been subsequently expanded to its present size. Throughout this time, the company was managed by the founder of the business, who was nearing retirement.

Roy Sims was recruited in 1974 to succeed that manager upon his retirement. At that time, ALI was considered to be number four in the market behind GEC, THORN and Philips - in that

In 1984, J. Blackwood & Sons was acquired for Howard Smith by Industrial Products Distribution. The lighting operation by

this time had achieved a position of market leadership, and Howard Smith encouraged the expansion of that activity. Rymer Lighting was acquired in 1986, and Kempthorne Lighting in 1987.

At the time of the THORN Lighting acquisition of the Howard Smith Lighting Group, ALI was market leader, dominating its nearest rival, THORN Lighting. Rymer & Kempthorne, based in Melbourne, took the number three market position.

THORN ALI now dominates the Australian lighting market. It will consolidate the existing business, which has had great success with schemes like the floodlighting of Sydney Opera House, and will also provide a secure base for generating more business in the Asia Pacific Region.

September.

Simon Rattle.

Around the spike

RUMBELOWS has launched an

£8m national advertising cam-

paign - its biggest ever - to re-

define the store as "hi-tech"

while offering value for money.

16 gramophone awards last

year, including Record of the

Year for Mahler's Second

Symphony, conducted by

convert its fleet of vehicles to

unleaded petrol. It is hoped that

all company vehicles will be using "unleaded" by

THORN EMI has decided to

EMI Music won eight of the UK's

THORN EMI has paid \$337m for 250,000 music

copyrights, which include "Singing in the Rain"

THE results of the Edmonton Green crime study did not, perhaps, shock most of us, but confirmed what we all had sensed for a long time: everyone feels safer walking down a well-lit street.

Perhaps, also, the results of the study, which showed that headaches and eyestrain among office workers decrease when high frequency fluorescent lighting is used, was of no great surprise to everyone. We've all blamed office lighting when we've felt slightly under par - even if we didn't know that HF held the key.

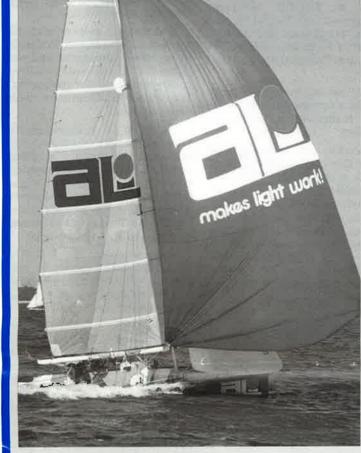
Yet these two, carefully controlled studies, commissioned by THORN Lighting are important landmarks. They represent a long awaited departure from the use of anecdotal evidence in favour

of a more scientific approach in pressing the Lighting Industry's

Research and hard evidence is of increasing value - already Home Secretary Douglas Hurd has promised to look very closely at the Edmonton survey.

But let us not lose sight of what is the real value. These studies improve our knowledge of our products and services and of those who use them everyday. And, more importantly, they also improve the quality of each of our lives.

Our streets will be safer places to walk along and our offices will be better places in which to work. That is the true value of progress.



31. The businesses had been developed under the guidance of Tom Mayer, but are now capable of functioning as independent units. Tom Mayer will become Chairman of THORN EMI Electronics,

plc board on the development of the other technology businesses. COLIN Southgate presided over the second annual THORN EMI Schools' Video Awards, held at the Inn on the Park, London, in November. THORN EMI's sponsorship of

this project reflects the company's policy to support education and the community.

PAGE 6 THORN LIGHTING NEWS

Lamplighter extra

TAKE HEART NOW!

THE UK has one of the highest rates of coronary heart disease in the world.

The disease claims the lives of 160,000 people each year — or one person every three minutes. In 1986, almost 30,000 of these were premature deaths, occurring in people aged 35 to 64.

But it is possible to slow down or even stop the progression of heart disease by a combination of healthy eating, regular exercise, not smoking and controlling stress. Let's challenge some myths about this disease!

"At least, it's a quick way to go."
It isn't usually like that. For many heart disease sufferers, quality of life can be ruined as a result of their condition. Even where death is sudden, the family faces the additional pain and difficulty of trying to cope with a sudden, unexpected bereavment. "Heart disease is such a boring topic."

There's nothing boring about dying in your 50s after prolonged poor health, or about men and women being left alone when they should be enjoying retirement together. It's tragic, and what's more, it's preventable.

"Aren't heart disease death rates

falling anyway?"

Yes. Male death rates from coronary heart disease in the UK have fallen slightly during the last five years, but rates for women have scarcely altered.

"Smoking has got nothing to do with heart disease and, anyway, it helps me to cope with stress." Smoking doubles the risk of

Smoking doubles the risk of a heart attack. An estimated 20 per cent of all deaths due to heart disease are caused by smoking. The risks of smoking far out-

Winners

THE Sports and Social Club Christmas Prize Draw was held at the Christmas lunch. A record number of tickets were sold.

The winners were: 1 Mr Jadav, SON: 2 Mr A. Wilson, MSE; 3 Mr S. Jacqus, Stores; 4 Chris, Wedge Base; 5 Bharti, Stop/Tail; 6 M. Pollard, MSU; 7 P. Skinner, Mercury; 8 J. Marsh, QA Discharge; 9 Liz French, Wedge Base; 10 N. Cross, Coiling; 11 M. James, Studio Halogen; 12 Mrs M. Markellie, Coiling; 13 B. Dave, Coiling Insp; 14 F. Crammond, Factory Support; 15 J. Smith, LSE.

• To mark the opening of the new Staff Sales Shop, employees purchasing any item costing more than £5 were given a raffle ticket.

The winners of the consequent draw were Steve Smith, of Plant, who received a Kenwood Chef; the 14in television set was won by Dilip Raithath, SOX, and the radio was won by Pam Gill, of Studio Halogen.

weigh the risk of stress. In any case, ex-smokers soon learn to cope wth stress in other ways.

"With heart transplants improving all the time, there'll soon be a cure for heart disease."

It's true that heart surgery can improve life expectancy for some seriously ill patients with certain kinds of advanced heart disease, but this can never tackle the real problem. Heart disease progresses slowly and you may not be aware of symptoms until it is too late for treatment to be of much help.

"All this advice about fat is so confusing. You don't know who to believe."

The dietary message is really very simple — eat less fat, especially the saturated fat found in animal products and some vegetable fats. As many as 80 per cent of people in Britain eat more fat than experts recommend.

"I don't need to worry. Women don't get heart disease."

Women are not immune from heart disease. They make up 44 per cent of all deaths from heart disease, and in the last 20 years there has been an increase among women in their 30s and 40s. Women over 35 who smoke and who are on the Pill are especially vulnerable.

"Life is a gamble. My grandfather lived to be 85, and he ate fatty foods all his life."

Do you want to gamble with the health of your heart? By smoking, overeating and not getting enough exercise and relaxation, you could be taking a life and death decision every day without realising it.

The heart disease epidemic has been with us for at least 20 years, but experience from other countries shows that changes in behaviour can help reduce the risk of premature death. THORN's Leicester site felt strongly about trying to reduce this unnecessary risk to our employees and joined the campaign. If you require further help or advice, come along to the Health Centre.

SISTER J. JONES Occupational Health Advisor





Belated 18th brithday greetings, Lisal Chargehand Ken, of Glass Halgen, presents her with a gift on behalf of her friends.

Choir in good voice

CHRISTMAS lunch has become a tradition at Leicester but this year saw a break with the past.

It was the first year that it had been served in the new Restaurant, and the difference was staggering.

Three-hundred meals were cooked and served — a great achievement for the Restaurant staff — and the quality was excellent.

The Restaurant supervisor, Brenda, said, "Because it was held during Christmas week the festive spirit was really in evidence."

Entertainment was provided by the choir (pictured above), led by Brian Cottam, chief plant engineer. Although he had only half the usual number of singers, response to their performance was very good.

"I have been leading the choir for many years and now this is the best Christmas lunch I have ever been involved in," said Brian.



Back row, from left: Paul Cameron, Alan Moss, Manny Smith; front: Martin Dexter, Mark Randell, Ian Griffiths.

Five-a-side team wins final at last

ALI's Army S.O.X. won the Inter Dept Five-a-Side Final against Thomo's All Stars.

The final was played over a couple of matches because one of the players broke a leg in the first match!

Martin Dexter, of Ali's Army, scored the only goal in the first match, and scored again in the second. Eammon Fry scored the only goal for Thomo's All Stars.

It was the first final to be won by Ali's Army although the team has come close in previous years. Hard work by the organiser, John Morgan, kept the grass cut and the pitch marked out

Director retires after 49 years



BOB Frost, associate director of Auto and Miniature, Leicester, recently retired after 49 years' service with the Company, but will continue on a part-time consultancy basis.

Bob joined British Thompson Houston six weeks after war broke out in 1939 as an office errand boy. He was Birmingham area sales manager when that company was taken over by THORN Lighting in 1966.

He then became manager of Auto and Miniature products, Home and International. In 1969 a site was developed at Leicester to house sales and engineering

Bob is a past chairman of Electric and Electronic Industries Benevolent Association and a life vice-president of Birmingham Electrical Club. He is succeeded as manager by Richard Pawley.

Office staff pictured right, with Bob, front, are Richard Slater, David Adams, Pat Aherne, Richard Pawley, Vanita Mystry, Barbara Heane and Angela Mehra.

Lightsources Unite!

WHEN THORN Lighting's divisional structure was introduced, a key objective was to provide a greater focus on our markets.

In the Incandescent business, the developing success of this strategy is clearly visible with the relaunch of the Mazda brand and the substantially increased retail business. Foundations have also been laid for continuous improvement in manufacturing effectiveness.

THORN Lighting is now able to consider the investment issues necessary for the development of an incandescent business which will be internationally competi-

The Company has strong, international and profitable light source businesses which face the same competitors and have similar manufacturing technologies as the Incandescent Division. So it has, been decided to move the Incandescent Division into the existing Light Sources Division. Mike Smith will report to Richard Holdron while maintaining his position on the Executive Board. He will also join the SIVI Board.



Pavilioned in splendour

THE Pavilion at Torquay, Devon, has been restored to its former Edwardian splendour by Iain Maclean, Enfield and Mike Charlick, Cardiff.

THORN Lighting, in conjunction with the consulting engineers, architects, and interior designers, have transformed the neglected building — a former theatre into a shopping mall without destroying its original

Torquay Pavilion now consists of 26 shops on the ground floor with a central staircase to a mezzanine, which used to be part of the auditorium, but is now a restaurant. The lighting is provided from a combination of uplighting techniques and lightsources.

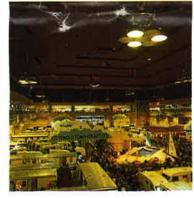
Torquay Pavilion is a listed building, and fixing

positions for luminaires were limited. Features like the ceiling had to remain intact. The resulting scheme creates a light and fresh appearance to complement its seaside location.

ARLS COURT GLOWS

EARLS Court Exhibition Centre, famous for staging events like the Motor Fair, the Boat Show and the Ideal Home Exhibition, has completed the relighting of all public exhibition spaces.

Earls Court was opened in 1937 and has over 50,000 square metres of floor area. There are plans to construct an additional hall with a further 17,000 square metres by 1990.



Now, the original tungsten installation has been replaced with more than 1500 SON DL lamps. Combinations of Lopaks, Radpaks and Hipaks — all from THORN Lighting — have been used in the various exhibition

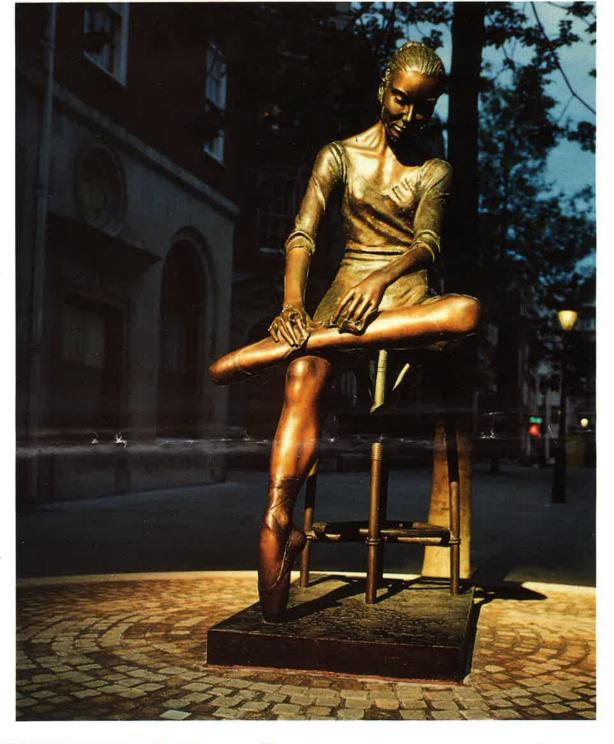
The SON DL lamp was selected because it combines good colour rendering and high efficiency with energy conserv-

An ECS Energy Management System has been installed to control any lamp in the complex, thus allowing greater flexibility in adjusting the lighting to the varying exhibitions needs, all being controlled by a microprocessor based switching system.

In the Main Hall, batteries of tungsten halogen floodlights have been provided to boost the lighting for events where instant light is necessary.

Many of the major access staircases have had luminaires converted to accept 28W 2D lamps capable of being operated on 240v AC or on DC under emergency conditions.

Lighting design was by Iain Maclean, Enfield.

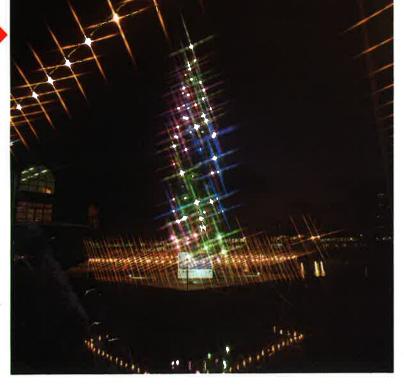


A GIANT 60ft Christmas tree blazed with colour at the flick of a switch in London's Docklands during Decem-

The tree — a present to the Docklands community — was lit by 20 of THORN Lighting's coloured 2D lamps.

Specially modified for outdoor use, it was the first time that the seven colours of these energysaving lamps had been used in such a way. The effect was stunning.

The lamps are manufactured at the company's Enfield factory and Kevin Stubbs of Enfield helped to install and decorate the tree with the lamps.



Light fantastic

THE delicate beauty of a bronze statue of a young ballet dancer can now be enjoyed at night — thanks installation of a single THORN Arcstream lamp.

The statue was unveilled by Anthony Dowell, director and choreographer of the Royal Ballet and the Lord Mayor of Westminster.

The statue, a gift from the estate of the sculptor Enzo Plazzotta, stands opposite the Royal Opera House, Covent Garden.

THORN LIGHTING NE

THORN Lighting News is the staff newspaper for all lighting employees. It is produced by the Public Affairs Department, Enfield, but the contents do not necessarily reflect official Company views.

Editor: Hugh King (Enfield x 2731); Deputy Editor: Helen McCorry (Enfield x 2040) Correspondents: Enfield, Tom King; Spennymoor, Peter Almond; Hereford, Jeff Scourfield; TELC, Pat Savage; International, Paul Marsh; Leicester, Steve Finnie; Merthyr, Ivan Maund; Omega, Maureen Hall; Preston, Ann Preece; Cardiff, David Goodman; Birmingham, Graham Wortley; Larkhall, Joyce Dickson; Normanton, Alison Steele; Romford, Tina Rawlinson, and Manchester, Chris Whitelege.